



University of the  
West of England

Adam Jones  
Senior Security & Risk Manager  
University of the West of England  
Coldharbour Lane  
Frenchay  
Bristol  
BS16 1QY

To whom it may concern

**Re: Reference Global MSC Security**

The University of the West of England (UWE) appointed Global MSC Security in 2011 to undertake a complete Operational Requirement for the new £10m retro-fit of the CCTV system and Access Control.

UWE is the sixth largest University in the UK and we required a future proofed system that is fit for purpose across our four campuses. MSC had a remit to treat the site as a 'blank canvas'. MSC dealt with the commission as a challenge and as a result of their fastidious and meticulous attention to detail, UWE will now have a new system that meets the required threat levels and achieved a saving of over £200K through smarter deployment recommendations.

The report was comprehensive in depth providing rationale for recommendations for consideration and highlighted areas of legislative failings in relation to the Information Commissioners Office, Data protection Act 1998 and RIPA 2000.

We have since commissioned MSC to author the 'Code of Practice' and Operational Instructions' and deliver CCTV awareness training to our operatives based on their consistent ability and commitment to deliver a quality service. I am also aware that MSC had been commissioned to undertake a complete security audit of the UWE 'Student Village' consisting of some 2,500 living in students demonstrating their multi faceted skill base.

I have no hesitation in recommending them to any potential client.

Adam Jones